



TEXAS  
JUVENILE JUSTICE  
DEPARTMENT

## **NOTICE TO THE PUBLIC REGARDING ABUSE, NEGLECT AND EXPLOITATION**

The Texas Juvenile Justice Department (TJJD) investigates alleged incidents of abuse, neglect and exploitation in juvenile justice facilities, including public or private short-term juvenile pre-adjudication secure detention facilities (holdovers); public or private juvenile pre-adjudication secure detention facilities; public or private juvenile post-adjudication secure correctional facilities; and, public or private non-secure juvenile residential treatment facilities that are not solely licensed by the Texas Department of Family and Protective Services or Department of State Health Services.

The TJJD also investigates alleged incidents of abuse, neglect and exploitation in juvenile justice departments and programs, including juvenile justice alternative education programs (JJAEPs); and, non-residential programs that serve juvenile offenders under the jurisdiction of the juvenile court.

If you are a member of the public and you have a concern or complaint regarding the health and safety of a juvenile in a juvenile justice facility or program, please contact the TJJD at the following TOLL FREE number:

**1-877-786-7263**  
**(1-877- STOP ANE)**

TJJD investigations are limited to whether an alleged incident of abuse, neglect or exploitation occurred based on the statutory definitions of abuse, neglect and exploitation. Investigators will not address the appropriateness of a disposition by the juvenile court and do not have the authority to override an order issued by a juvenile court.

For more information, please contact an investigator at the Texas Juvenile Justice Department at (512) 490-7126 or 512-490-7230.